

Customer Awareness Notification

Please find below the precautions, information, and instructions from Ktrade Securities for the safety and security of your trading account:

1. Cash deposits are not acceptable. Clients must use banking channels—such as crossed cheques, IBFT, bank drafts, pay orders, or other banking instruments—when depositing funds with the Ktrade Securities.
2. Third-party payments are strictly not allowed. Please use a bank account registered in your name for any payments to KTrade Securities.
3. In accordance with the Terms and Conditions of the Customer Relationship Form (CRF) and the Online Trading Terminal Agreement, for the safety and security of your account, please do not share your ID, password, PIN, or any other login or account credentials with anyone, including your designated trader.
4. Please do not share your personal documents or information via WhatsApp or any other unofficial platform. If required, share your personal documents (such as CNIC, salary slip, tax return, bank statement, etc.) only with the official email ID of your designated trader, salesperson, or customer support representative at Ktrade Securities.
5. In accordance with regulatory requirements and for the safety and security of your account, you are advised to submit all buy/sell orders only through the designated recorded landline number of Ktrade Securities or the official email ID of your trader. Please use your registered email ID or registered landline/mobile number for order execution. Orders placed via WhatsApp, mobile calls, or any other unauthorized medium are strictly prohibited and will not be accepted.
6. You are advised to read and understand the Risk Disclosure Document carefully to become aware of the various types of risks associated with stock market trading. The document is available on our official website: <https://kasb.com/investor-information/>.
7. You are advised to read and understand the *Investor Awareness Guide*, available in both English and Urdu on our official website: <https://kasb.com/investor-portal/>.